June 2023

Dear Parent/Carer

Re: Cashless Catering

The Arnewood School uses a cashless catering system which allows us to continue with the development of the school meal service and provide a more efficient, faster and better quality of delivery.

The system eliminates the need for students to carry cash throughout the day, whilst also ensuring that the money you provide for your child’s meals is actually spent on food! Please note that no cash will be accepted at the tills. The cashless system is also biometric so there is no need for students to carry a card. The system will recognise the finger of your child (stored as a series of numbers) at the tills.

There are two payment options available – online payments or cash/cheque payments to the finance office. An information/instruction letter for setting up an online account with your unique set up code will be sent before the start of September, this account may then also be used to pay for some school trips, music lessons etc.

Any amount of money can be paid into a student’s account and food and drink costs will be deducted at the canteen till. A daily ‘spend limit’ of £5 is automatically programmed into the system. This can be increased or decreased for an individual student by making a written request to the school finance office. If your child is entitled to free school meals please ensure you have completed a free school meal form or registered online at https://www.cloudforedu.org.uk/ofsm/hants/. If eligible your child will be given an allowance of £2.60 per day; you may also top this up by using the payment options above. With cashless catering there is no way for other students to know that they have a free school meals entitlement.

The Parental Consent Form has a box for biometric registration, ticking this will enable us to register your child on the cashless catering system. If you do not wish to have your child registered, or your child does not wish to be registered, they can still use the canteen and will be looked up by manual name search, please note this does not have the same level of security.

If you have any questions please contact Tracey King, Finance Officer on 01425 625427 or email t.king@thegryphontrust.org

Yours faithfully



J Anderson

Headteacher